

Frequently Asked Questions

Does SureClose® integrate with multiple listing services (MLS)?

SureClose can integrate with any MLS utilizing a RETS 1.0 or RETS 1.5 compliant server. Real estate technology standards (RETS) from the National Association of REALTORS® are used by most MLS providers. In addition to integration via RETS, SureClose has been integrated with a state association database to automatically create and update login accounts for all member REALTORS®, as well as take care of the movement of professionals when they change from one real estate brokerage to another.

Can SureClose integrate with back-office accounting software?

SureClose is integrated with Profit Power and Lone Wolf and has the capability of integrating with other systems if there is a method available to send and receive data. Back-office accounting systems can link with SureClose to import real estate professional, property and party information directly into the back-office system, eliminating the re-keying of transaction data thus speeding up the process of preparing commission reports.

Does SureClose have web services integration capabilities?

SureClose web services provides third party developers with application program interfaces (API) that import and export entire transaction files, documents, party/contact data, tasks and status information. These services are described in an easy to follow Software Developers Kit and includes a fully-functional sample application and source code illustrating the implementation of each method. SureClose web services has built-in security features that limit access to transaction data in accordance with the user's assigned security profile. SureClose can also have custom integrations completed via Microsoft Biztalk. Biztalk is an enterprise integration framework that allows for our developers to import or export data in nearly real-time or in batches through nearly any standard method of data transfer (FTP, HTTP, email, direct call to SQL, XML). Our professional services staff has the capability to integrate with most systems or assist your development resources to perform integrations.

Does SureClose integrate with online form vendors?

SureClose's recently redesigned print driver allows a user to easily move completed forms into SureClose from any forms package. SureClose is integrated with TrueForms®, and we are continually seeking additional, deeper integrations as part of an ongoing effort to enhance the real estate transaction process.

Which title and escrow platforms currently integrate with SureClose?

SureClose has several years of successful operation with the integration of the AIM® for Windows® title and escrow production system for order entry, document preparation, escrow accounting, closing, file tracking and management reporting. SureClose is also integrated with SoftPro™ and USA Digital Solutions - Impact Online title and escrow systems.

What is the SureClose training and implementation procedure?

Training and implementation begins with a consultation with the company principals and operating managers to understand their operation's workflow and processes. Following the consultation, SureClose implementation experts design and develop SureClose templates that will streamline workflow processes and improve operating efficiencies.

What is the SureClose customer base?

As both a developer and power user of SureClose online transaction management system, Stewart is committed to making the real estate transaction digital. Tested and proven in the largest enterprises to the smallest brokers with over 3.3 million transactions online, SureClose sets the standard for online transaction management systems. SureClose has more than 1,100 customers, including real estate brokers, title professionals and lenders with over 54.5 million documents hosted on the system today.

What SureClose marketing, sales and presentation materials are available?

Standard SureClose marketing and sales materials are available through Stewart and can be customized for local offices at the customer's expense. Stewart provides customers with the SureClose Brand Standards outlining proper usage and application of the SureClose brand, as well as the approval process for newly-created materials. The Stewart marketing team will work closely with customers to provide the best marketing materials available to help drive SureClose education and awareness in their local markets.

What are SureClose setup, training and implementation fees?

SureClose setup, training and implementation fees start at \$2500 for a broker office. Additional fees may apply for complex implementations requiring on-site training and the setup of additional functionality, and are subject to additional charges.

What are the SureClose transaction fees and archive options?

The SureClose Progressive Pricing Model offers a single price, one-time fee per transaction with two-years of file storage included. Transaction fees range from \$5 to \$15 per file depending on the number of new transactions opened in the system each year. This model also offers the option to purchase an additional five-year online archival.

What are the SureClose annual maintenance fees?

There are no annual maintenance fees for the SureClose ASP model.